

Fig. 1

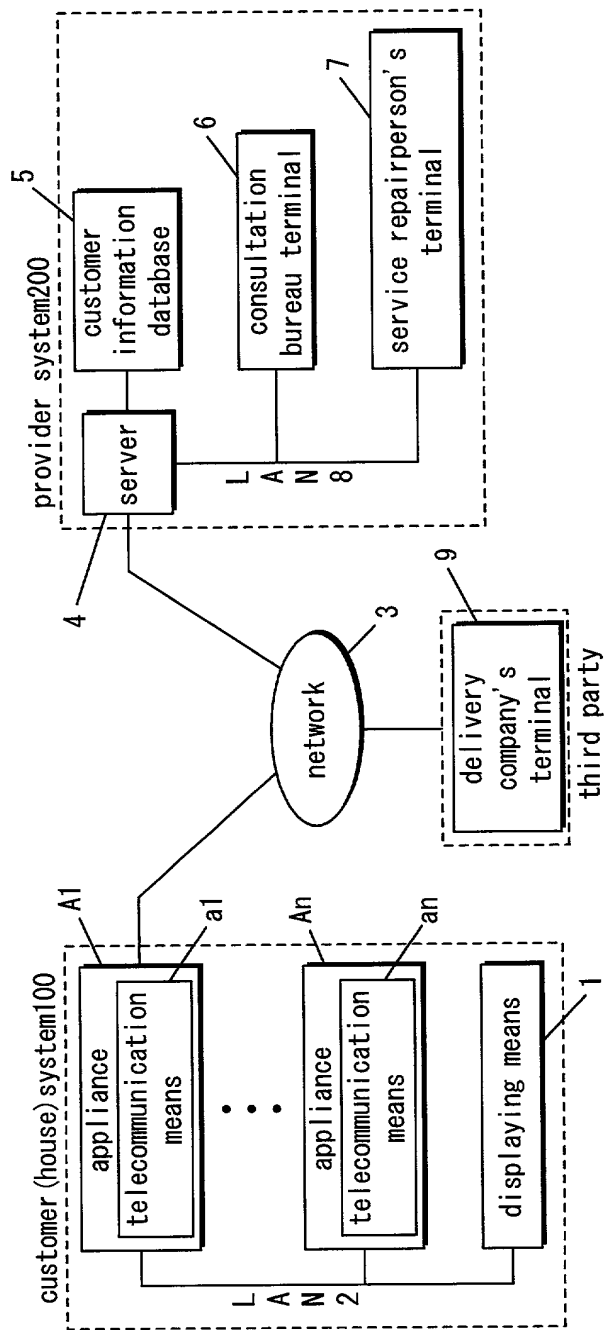


Fig. 2

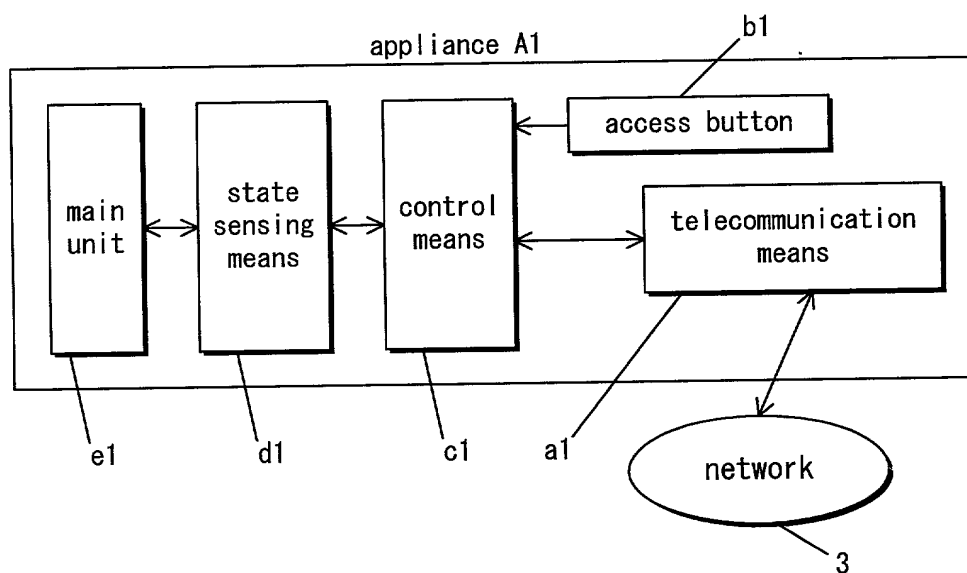


Fig. 3

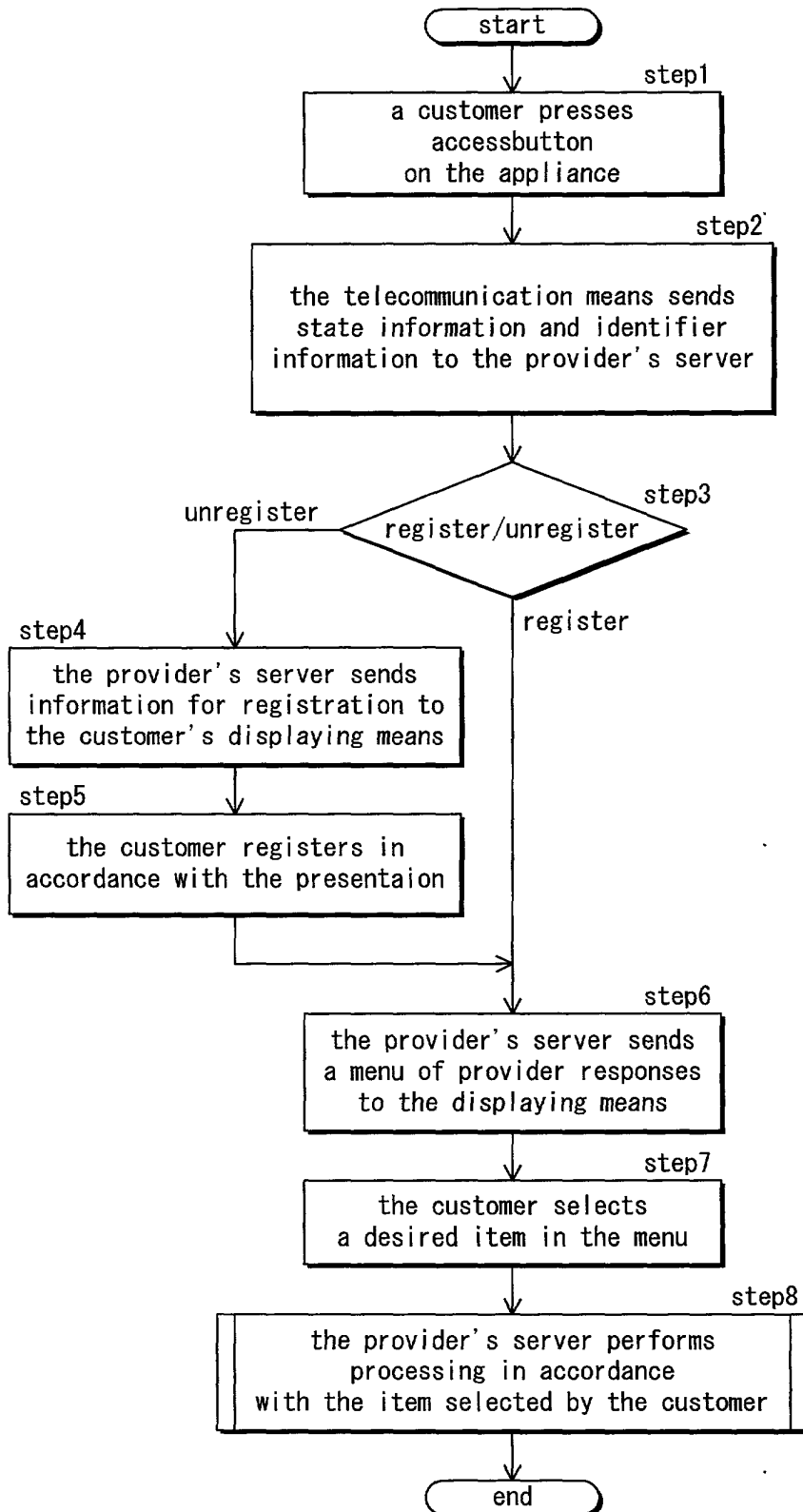


Fig. 4

maintenance menu

OOOElectric Industrial co.,Ltd. welcome maintenance service

appliance ID:OOOOOOOO  
appliance:VTR  
model number:OOO1234  
state:untrouble

Please select an appropriate item in the following list

a menu list 1:an operation method description request

● how to record

● how to set up time

● how to tune

a menu list 2:

● an another menu display request

● request matters input

a menu list 3:a response request

● a telephone response request

● a repair service request

Please select an item  
and push a button  
to send

button to send

Fig. 5

processing corresponding to the item  
information selected by the customer

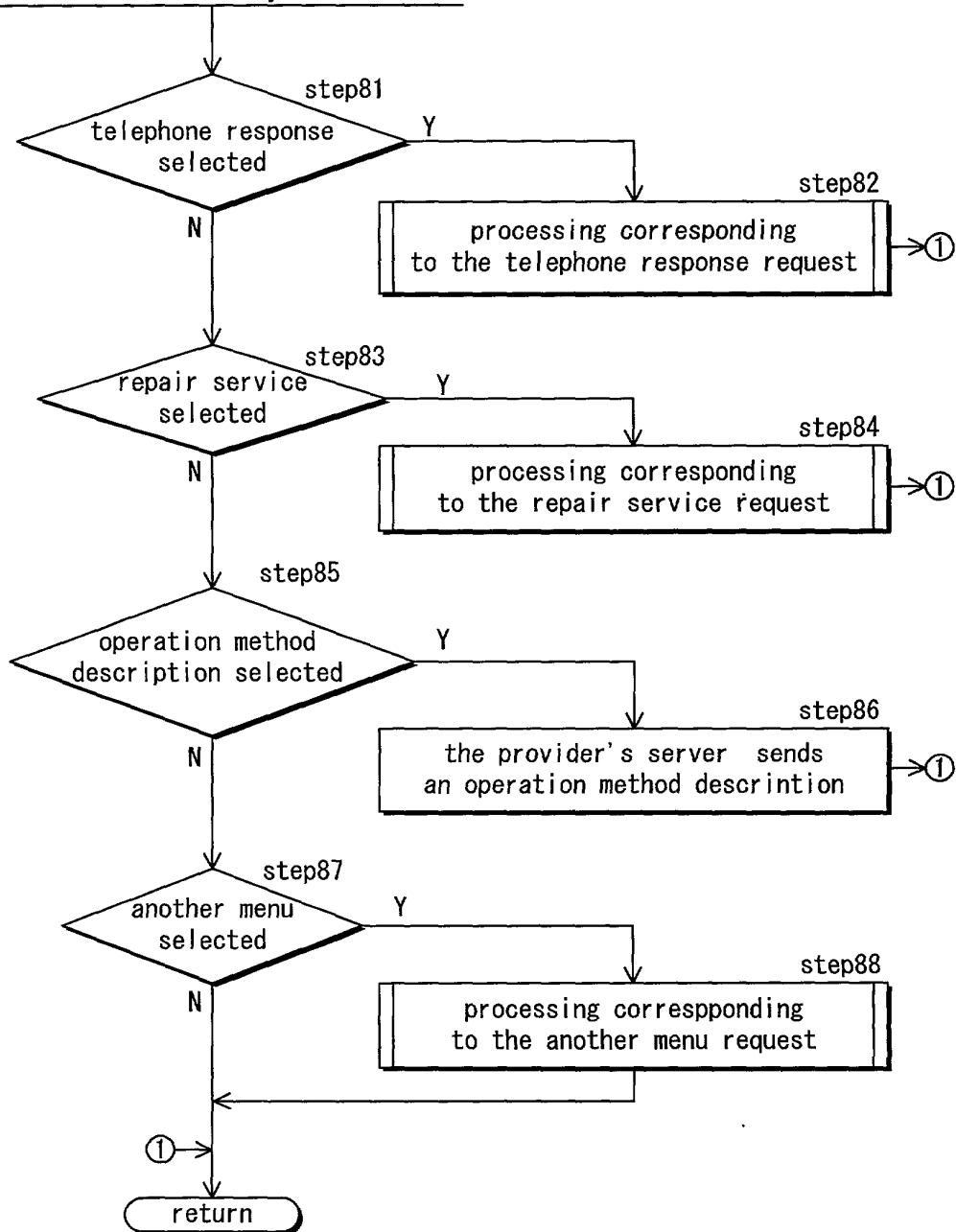


Fig. 6

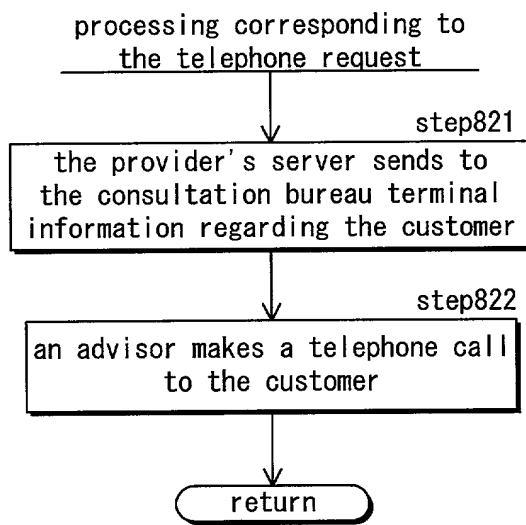


Fig. 7

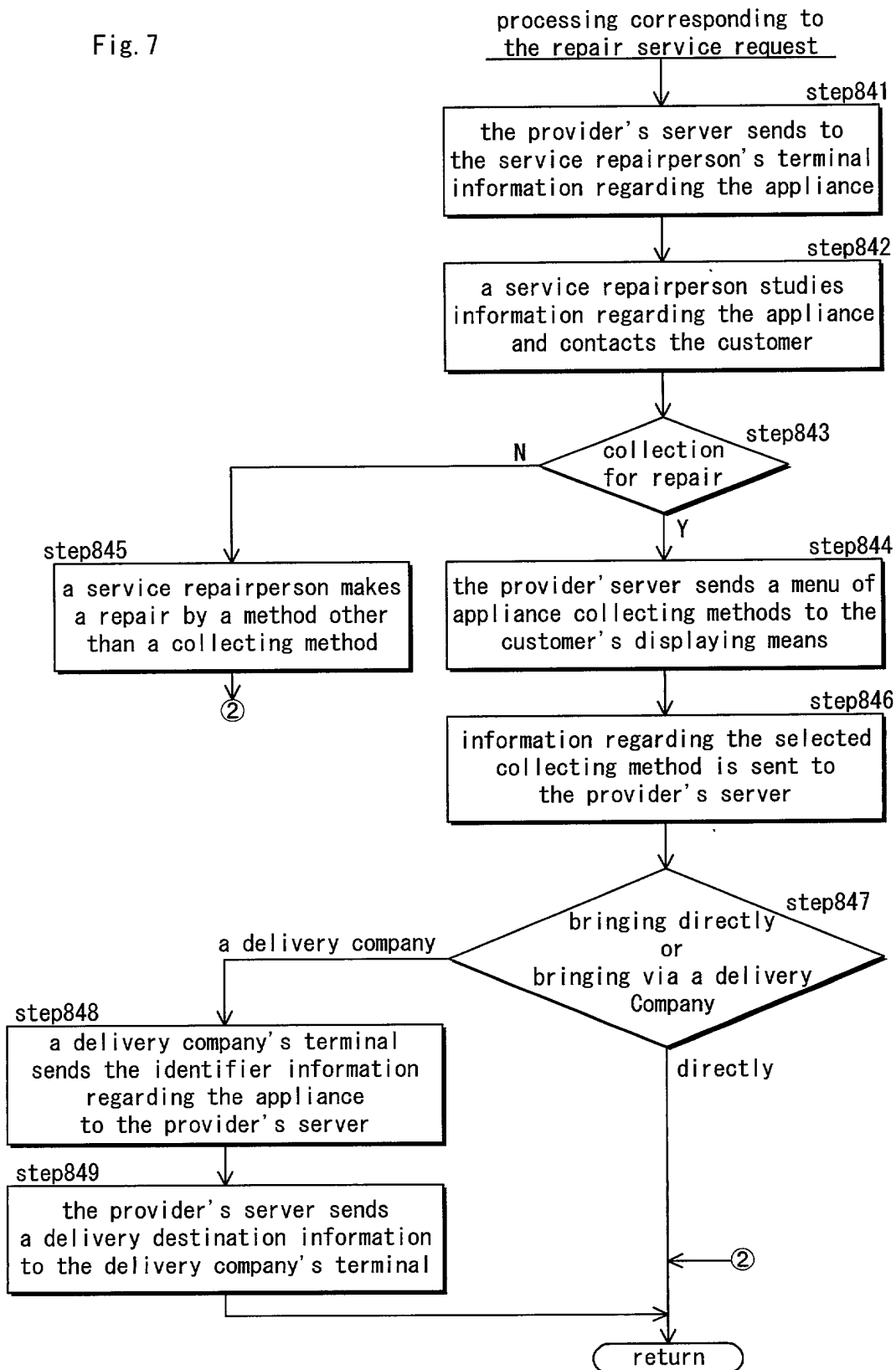


Fig. 8

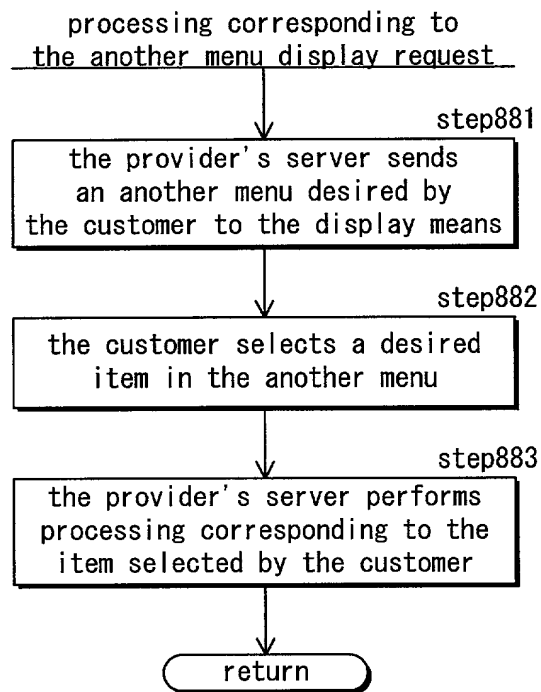




Fig. 9

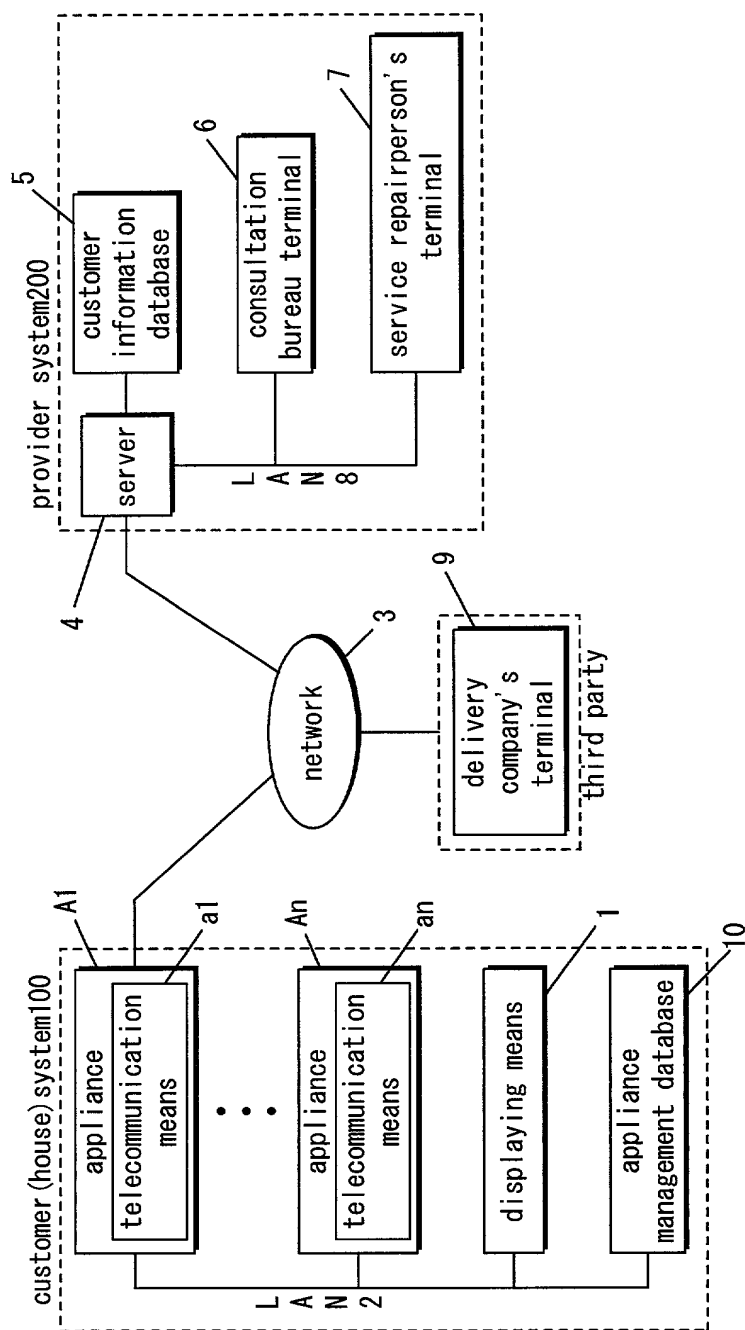


Fig. 10 Prior Art

